



A Newsletter for Idaho Tobacco Retailers

Sponsored by Idaho Department of Health & Welfare

Contact IDHW's Idaho Tobacco Project at: 877-641-4468
ID Tobacco Project Website: <https://healthandwelfare.idaho.gov/providers>*
*Scroll down to the topic "Retailers" then select "Idaho Tobacco Project."

Volume 25, Issue 10
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Facts and Stats SEPTEMBER 2026

**What was the
Compliance Grade for this
month's
state tobacco and
electronic smoking device
inspections?**

Grade **A**

According to Idaho Code 39-5701, the Idaho Department of Health and Welfare must inspect each Permitted Retailer that sells tobacco and electronic smoking devices to ensure that it does not sell these products to customers under the age of 21.

How well did these Permitted Retailers comply with the law for this month?

- **348** Permitted Retailers were inspected.*
- **15** Permitted Retailers sold to the underage inspector.

The **September 2026** compliance rate was:

95.69% - Very Good!

*Non-minor Exempt Inspections where purchase attempts were made.

2027 PERMIT RENEWAL IS OPEN

Idaho Tobacco and Electronic Smoking Device Permit renewal is now open. Current permits expire at midnight on **December 31, 2026**.

Renewing is free, fast, and easy. Visit TobaccoPermits.com, select the Idaho permitting page, and follow the prompts to renew one or multiple permits. Before submitting your renewal, review the business name, outlet name, location, contact information, and method of sale for each permit.

NEED HELP?

Use the **Contact Us** option on the permitting site, email idaho.tobacco.help@gmail.com, or call the ITP toll-free message line at **877-641-4468** to request a return call.

THE SALE DOESN'T END AT CHECKOUT

When a permitted retailer sells tobacco products or electronic smoking devices through a website, app, telephone order, or delivery platform, the retailer remains responsible for the sale—including confirming that the purchaser and receiving customer are at least 21.

Using a third-party carrier or delivery provider, such as USPS, UPS, FedEx, DoorDash, Uber Eats, or Instacart, does not transfer that responsibility when the permitted retailer remains the seller. A driver's age does not establish the age of the customer receiving the order.

Before offering delivery sales, retailers should:

- Verify the purchaser's age and identity;
- Ensure the order is released only to the appropriate customer;
- Follow required website, shipping, recordkeeping, and reporting procedures; and
- Make sure the correct sales method is identified on the permit.

For additional information, see [Idaho Code §§ 39-5714 through 39-5718](#) or contact ITP before conducting delivery sales.

WHAT COUNTS AS A DELIVERY SALE?

A delivery sale generally begins when a customer orders tobacco products or electronic smoking devices by telephone, through a website or mobile app, by mail, or through another remote ordering method—and the products are then delivered to the customer.

The transaction remains the permitted retailer's sale when a third-party platform facilitates the order or a carrier transports it on the retailer's behalf. The retailer should know who is purchasing the products, how the purchaser's age and identity will be verified, and how the order will be released only to the intended recipient.

AGE VERIFICATION IS ONLY ONE STEP

Confirming that the purchaser and recipient are at least 21 is essential, but it is not the only delivery-sale requirement.

Retailers should also review whether their ordering and delivery process includes all required website and advertising disclosures, shipping-document language, payment or identity verification, recordkeeping, tax compliance, registration, and monthly reporting. See [Idaho Code §§ 39-5714 through 39-5718](#).

Every step should be established **before** delivery sales are offered—not after an order has already been accepted.

Monthly Health Highlight: CHARGE VAPE BATTERIES WITH CARE

Vape batteries can overheat, catch fire, or explode when damaged or improperly handled.

Help reduce the risk:

- Use only the charger recommended for the device;
- Charge on a clean, flat surface away from anything flammable;
- Never charge a vape overnight or leave it unattended;
- Keep loose batteries in a protective case and away from metal objects; and
- Replace batteries that are wet, damaged, leaking, unusually hot, or changing shape.

Keep vape devices and batteries away from extreme heat and cold.

Sources: [FDA: Tips to Help Avoid Vape Battery Fires and Explosions](#); [U.S. Fire Administration: E-Cig Fire Safety](#)

PREVENT THE SALE RESOURCES!

Idaho Tobacco Retailers have two trusted resources to support compliance:

- **Idaho Tobacco Project Site:** healthandwelfare.idaho.gov
- **Interactive Training & Resources:** PreventTheSale.com/Idaho

There you'll find:

- Free training modules
- Sample ID examples
- Refresher resources
- Downloadable signage

Use these tools to support your staff — and stay ready for every sale and every inspection.



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PLEASE DISTRIBUTE TO EMPLOYEES

What's inside?

- Facts & Stats
- 2027 Permit Renewal Is Open
- The Sale Doesn't End at Checkout
- What Counts as a Delivery Sale?
- Age Verification is Only One Step
- Monthly Health Highlight
- Prevent The Sale Resources